



An example of your bespoke choice

- Automated Data Scoring
- Philips Mask & consumables
- New Patient Therapy Set up
- Sleep Support Portal access

Diagnostic Management

We deliver everything required to carry out an accurate and fast diagnosis from the patients home, with no clinic appointments or time off required. Combining proven and recognised technology with our established Sleep Support Service, we will support you by managing your diagnostic waiting list and help address any pinch points in your service. Simply provide us with your patient's details and our RPSGT clinical team will aim to provide you with a result within working 10 days*. We helped the NHS deliver over 2000 Diagnostic studies in 2019 - With our exceptionally high 88% success rate we strive to get things right first time.

Home Diagnostic Study + Automated Data Scoring	Providing you with an automatically scored study, to decrease the time you spend scoring sleep studies, enabling you to provide more patients with a diagnosis on average 40% quicker** than a manually scored study.
Home Diagnostic Study + Clinically Reviewed Reporting <small>(RPSGT Clinical Specialists)</small>	Our experienced RPSGT clinical sleep specialists will provide you qualitative reports and scored data for you to diagnose sleep related breathing disorders.

Equipment Management

We'll supply our state-of-the-art sleep apnoea masks and devices directly to your patients, helping you stay on top of equipment requests and allowing you to focus on clinical activities. Our equipment management service has been designed to help you create efficiencies to your service, ultimately saving you time and money.

Philips PAP Therapy device	Our products come direct from manufacturer along with the support of our experienced teams. We work with you (the clinician) to provide the right device/technology to the right patient.
Philips Mask & consumables	Our mask and consumables service allows you to spend less time on tasks such as packing masks increasing the time available to spend with your patients and focus on what you do best. Our products and support help to increase adherence and compliance to therapy.

*currently 12 days due to covid-19 restrictions
 **2017 PG Audit



Compliance & Operational Support

Our highly skilled team with over 150 years cumulative experience, can help you proactively manage your patients and guide them through therapy, giving them the support they need to adhere to therapy, substantially improving compliance***. You'll also have access to patient data, allowing you to reduce patient hospital visits and focus on seeing new and more clinically complex.

New Patient Therapy Set up	We'll guide your patients through set up and usage of their CPAP device and check in with them 48 hours after helping you to remove bottle-necks/pinch points in your service.
New Patient Therapy Follow up	We'll provide the right support to your patients within the 'golden window' of the first few weeks of CPAP therapy to support compliance.
Established Patient Therapy Management	Once your patients are established on therapy, we'll ensure you have the data you need at your fingertips, to help make your clinics more efficient and to enable you to focus on your more clinically complex patients. We'll also make available compliance reports to enable you to make clinical decisions on the next course of action for your patient.



Clinician Support

Get access to a web based suite of tools, allowing you to engage efficiently with your patients during all stages of their treatment. From enhanced online prescription requests to interactive dashboards, you'll be equipped to have more informed conversations with your patients. The bespoke nature of the suite allows for flexible ways of working in today's ever changing landscape, by giving you the option to add a video conferencing bolt on to communicate and engage with your patient without the need of a clinic visits.

Sleep Support Portal access	Our new secure web based sleep support portal offers an easy way to manage your patients data/information all in one place. From enhanced online prescription requests, interactive dashboards to track patients through their pathway and routinely updated patient statistics, you'll be able to have better informed conversations with your patients.
Clinician and Patient Video & chat functionality	Our experienced RPSGT clinical sleep specialists will provide you qualitative reports and scored data for you to diagnose sleep related breathing disorders.



Patient Support

With our patient support service and new patient facing app your patients will feel comfortable, confident and in control of their treatment at all times. With access to our support line 5 days a week and the option to connect to us via video chat, we can answer their questions and offer reassurance at all touchpoints during treatment leaving you more time to concentrate on clinical work and service growth.

Sleep Service support line access	Philips will connect to your patients either via traditional phone across all touchpoints within the service (48hr call, Mask Support, Proactive Patient Management, document retrieval, general support) enabling us to easily and quickly address patient queries and flag potential intervention requirements.
New Patient Web Portal	Communicate directly with your patients via chat, send electronic Epworth and sleep questionnaires to be actioned quickly.
New Patient Facing App with video connectivity	Philips will connect to your patients via video conferencing across all touchpoints within the service, helping to address issues quickly and personally leaving you with more time to spend on clinically complex patients as routine data review and patient contact is absorbed by the PSSS.

***We also recommend the use of our DreamMapper app which has been proven to increase adherence to treatment by up to 22%.